

Question	Answer
What are the expectations in terms of the privacy screen? Is it required for both laptop and desktop?	Required for laptops only
What are the expectations in terms of the Tape backups? Will they used in the environment? Can we have some clarity on this?	The company is currently using LTO-6 tapes to right data onto tapes. The service provider will be required to provision the required quantity of tapes as per request. The tapes will be used for both our primary site and the disaster recovery site.
What's the requested monitor to quote on? 19", 23" or 40" are the common standards?	It can be the 23" and 27" monitors.
On the peripheral pricing table, you have itemised the Motherboard, CPU, Hdd, batteries etc. Is this pricing for spares or for upgrade purposes?	It is pricing for parts which may require replacements, e.g. if a laptop requires a new battery and the current battery is out of warranty, we should be able to ask the supplier for that laptop's battery.
During 1 st Year its 20 Laptop, 20 Monitors and 50 Desktops Are we supplying the remaining 30 desktops without the monitors?	PIC uses the all in one desktops meaning that all components of the desktop will be incorporated in a single unit. We don't want to have desktops that will require an external monitor, however we still required a keyboard and a mouse for desktops.